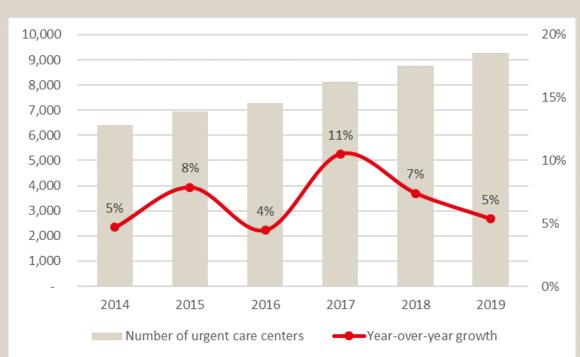


Urgent care is a growing and accepted part of the healthcare delivery system

Urgent Care Centers Eclipse 9,200 Locations



Source: Urgent Care Association Report, November 2019

Key points:

- The number of U.S. urgent care locations reached 9,272 in June 2019. Urgent care is
 most frequently found in off campus, community settings including convenient retail
 locations. Walk-in urgent care with weeknight and weekend hours caters to consumer
 preferences, treat routine health needs, frequently with X-ray imaging and physicians not
 found at retail health clinics operated by drugstore and similar retailers.
- The number of urgent care centers rose quickly at 45% between 2014 and 2019.
- As urgent care has become more accepted and expected by consumers, ownership has shifted from entrepreneurial investors and physicians to health systems. Physician ownership accounted for 54% of the U.S. market in 2008 but has now dropped to 40% or less. By comparison, hospital ownership had jumped to 37% in 2014 compared to just shy of 25% in 2008.
- Urgent care aligns with many healthcare systems' objectives of providing cost effective, accessible care, particularly when integrated with other ancillary, specialty and primary care strategies.

Recent 2020 activity



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